

Deere & Company Service Processing Center WOB 3SW One John Deere Place Moline, IL 61265 USA

IMPORTANT EMISSIONS WARRANTY INFORMATION

15 December, 2023

Dear John Deere Customer:

John Deere strives to provide you with the most comprehensive information in your Operator's Manual regarding the safe, effective operation of its products and solutions. This also includes information related to product warranties and aftermarket parts and services. John Deere recently discovered that the Operator's Manual for one or more of your products may be missing the following statement, which clarifies aftermarket support requirements to maintain emissions compliance:

Required Emission-Related Information

Service Provider

A qualified repair shop or person of the owner's choosing may maintain, replace, or repair emission control devices and systems with original or equivalent replacement parts. However, warranty, recall, and all other services paid for by John Deere must be performed at an authorized John Deere service center.

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In addition to providing the updated information in this letter, we have also updated your Operator's Manual with this information. You can access the latest published PIN-specific Operator's Manual for your products free of charge at the following locations:

Operations Center™

- John Deere Operation Center™ (For managing your Farm or Jobsite)
 - [HYPERLINK "https://operationscenter.deere.com/"]
- John Deere Property Center™ (For managing your Equipment and Property):
 - o [HYPERLINK "https://propertycenter.deere.com/"]
- John Deere Technical Information Store
 - o Ag and Turf: [HYPERLINK "https://techpubs.deere.com/"]
 - o Construction/Forestry: [HYPERLINK "https://www.johndeeretechinfo.com/"]
- More information about self-repair resources can be found on Deere.com at [HYPERLINK "https://www.deere.com/en/our-company/repair/"]

Property Center™

Please contact your local authorized John Deere dealer for additional information or questions about warranties on your specific products. You can access our Dealer Locator tool at [HYPERLINK "http://www.johndeere.com/" \o "http://www.johndeere.com/"].

John Deere thanks you for your business, and sincerely apologizes for any inconvenience this issue may have caused.

Kind regards,

Chris Davison Director, Product Support Deere & Company

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